



August 26, 2011

TO: ALL BROKERS

**HURRICANE IRENE**  
**\*\*\*UPDATE\*\*\***

The latest reports indicate that Irene is impacting the South Carolina coast with strong winds and beach erosion. In the event that some of your clients experience losses, the following procedures are in place:

- 1) The preferred and most efficient claim reporting method is through the SC Wind website: [www.scwind.com](http://www.scwind.com)

Go to the My Account page, then click on "View and Search Policies". Use the Policy Search page to go an individual policy, or just press the Search button to show the entire policy list. On the Policy List, click the "Claim" link for a specific policy to report a claim.

- 2) The next most efficient method is through the Claims Call Center:  
1-800-236-1873.
- 3) The Single Adjuster Program has **NOT** been implemented. Report SCWHUA wind claims to the Association. Report flood claims to your flood carrier.

Claims reported through the website or through the Call Center are assigned and distributed to the adjusting firms through an automated process. Claim Packets are made immediately available to the Independent Adjusting Firms for quality service.