



September 2, 2008

TO: ALL BROKERS

HURRICANE HANNA
***** Single Adjuster Implementation *****

Forecasters are suggesting that Hurricane Hanna may strengthen and may impact the South Carolina Coast. The Association is **IMPLEMENTING THE SINGLE ADJUSTER PROGRAM** for Hurricane Hanna.

If you have a SCWHUA policy that matches a flood policy **written in your agency**, report **BOTH** the wind and flood claims to this Association. We will notify your flood company that a claim has been assigned under the Single Adjuster Program.

The web site, www.scwind.com, will allow you to post claims directly to the Association. The web site is the **best way** to report claims to the Association.

In addition, pre-printed loss notices are being distributed. The loss notices contain SCWHUA policy data as of the close of business on Friday, August 29, 2008. The loss notices also contain the flood information submitted by your office.

If you are overnighting the loss notices, send them to:

Claims
SC Wind and Hail Underwriting Association
240 Stoneridge Drive, Suite 101
Columbia, SC 29210

Please note the following . . .

- Describe the damage. "Roof missing" or "Many shingles gone." Do not simply say "Wind Damage."
- Fax cover sheets for the loss notice are not necessary.

- Report all claims to the Association Office. Do **NOT** adjust or settle claims.
- Do **NOT** report the same claim multiple ways.
- The toll-free claims fax number is active. Fax loss notices to:

SCWHUA CLAIMS FAX NUMBER

1-877-290-6844

Best way to reports claims Use www.scwind.com. With your producer login, sign in and bring up your list of policies. Click on the “claims column” to bring up the loss notice.