

WIND AND HAIL UPDATE

South Carolina Wind And Hail Underwriting Association 240 Stoneridge Drive, #101 Columbia, SC 29210

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HURRICANE FLORENCE *** ALERT***

The erratic behavior of Hurricane Florence puts the entire state of South Carolina at risk. It is important to monitor the media for the latest updates.

In the event that SC Wind Policyholders experience claims, you should report these claims via the **Producer Portal** at www.scwind.com. The **Claims Call Center** is also operational. Their phone number is below.

1-800-236-1873 CLAIMS CALL CENTER PHONE NUMBER

You can assist the claims process by not reporting a claim multiple times. Either the Producer Portal or the Claims Call Center is sufficient.

How Do I Report A Claim Via The Producer Portal?

- * Log in
- On your My Account page, click on "View and Search Policies" under Policy Inquiry
- * On the Policy Search screen, enter the policy number or search criteria
- * The Policy List page will appear. Under the "Submit Claim" column, click on the "Claim" link for that specific policy
- * Complete the Claim Reporting screen and press the "Submit Claim" button at the bottom

For further information, please refer to the Online Application and Policy Processing Manual. It is available once you sign in to the Portal. Additional information and examples are in the Claims Section.