



## WIND AND HAIL UPDATE

*South Carolina Wind And Hail  
Underwriting Association  
P. O. Box 407  
Columbia, SC 29202*

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### CLAIMS WALLET CARDS

At the beginning of Hurricane Season, the Association distributed a wallet card with the toll-free number of the SC Wind Claims Call Center along with the name and telephone number of the insurance producer. The name of the insured and the policy number were included for reference.

During the recent distribution, some of the cards were damaged in the process of being delivered to insureds. This required reprinting a number of the cards.

The cards reflect policy information at one moment in time and policy changes can make the information on the cards "stale."

To respond to policyholder requests, the Association is making two important changes to the claims wallet card program.

\* **Print Cards With New And Rewrite Business** -- Effective immediately, new and rewrite business will include the claims wallet card. The card is **not** a part of the policy. Just the same, producers should send the cards along with the policy to the insured.

\* **Claims Wallet Cards On Demand** -- To respond to policyholders who want an updated card or a replacement card, producers can now, through the SC Wind internet portal, print a current wallet card with any updates. This option is available on your list of active policies.

As a result of these changes, the Association will not directly distribute wallet cards for the 2015 hurricane season.

