



WIND AND HAIL UPDATE

*South Carolina Wind And Hail
Underwriting Association
P. O. Box 407
Columbia, SC 29202*

July 10, 2013
13-02

TROPICAL STORM CHANTAL

*****ALERT*****

Although Tropical Storm Chantal appears to be weakening and taking a westerly turn, it can still bring strong winds and heavy rain to the South Carolina Coast. SC Wind is prepared in the event that losses occur.

Should the storm approach the South Carolina Coast, the Association will post updated claims instructions on our web site. Until then, here are the basic instructions:

- Report all claims to the Association via an approved method.
- Do NOT assign the claims.
- Do NOT adjust the claims.
- Do NOT authorize permanent repairs or the destruction of property.
- Temporary repairs are permitted. The insured should secure and save the receipts.

How do we report claims?

There are several ways to report routine and catastrophe claims:

- Go to www.scwind.com and login. You can report claims directly to the Association via the internet. Go to the listing of your policies and click on "Claim" for the policy with a loss.
- Utilize the Claims Call Center by calling 1-800-236-1873.

Will The Single Adjuster Program Be Used?

No. The National Flood Program has extended the suspension of the Single Adjuster Program until December 31, 2014.

Continued on back ...

Will SC Wind Be Pre-Printing Loss Notices For Chantal?

No. This should be a minor event. Please utilize the web site or call center to report claims.

????

If you have other questions about hurricane claims handling, please email info@scwind.com.