



September 11, 2005

TO: ALL BROKERS

HURRICANE OPHELIA
***** UPDATE *****

The National Hurricane Center has declared a hurricane warning for portions of the South Carolina Coast. While it is questionable if Ophelia will make a direct hit on our state, there could be wind and rain impacting our coast. Wind losses may occur.

Please note the following . . .

- The Single Adjuster Program has **NOT** been implemented. Report SCWHUA wind claims to the Association. Report flood claims to your flood carrier.
- Please describe the damage. "Roof missing" or "Many shingles gone." Please do not simply say "Wind Damage."
- Pre-printed loss notices will **NOT** be produced. Please use ACORD loss notices.
- Cover sheets and the back page of the loss notice are not necessary.
- Report all claims to the Association Office. Do **NOT** adjust or settle claims.
- The toll-free claims fax number is active. Fax loss notices to:

SCWHUA CLAIMS FAX NUMBER

1-877-290-6844