



Via Fax and Mail

September 1, 2004

TO: ALL BROKERS

HURRICANE FRANCES
***** Single Adjuster Implementation *****

With the possibility of Hurricane Frances impacting the South Carolina Coast this weekend, the Association is **IMPLEMENTING THE SINGLE ADJUSTER PROGRAM** for Hurricane Frances.

If you have a SCWHUA policy that matches a flood policy, report both the wind and flood claims to this Association. We will notify your flood company that a claim has been assigned under the Single Adjuster Program.

Pre-printed loss notices are being distributed. The loss notices contain SCWHUA policy data as of the close of business on Tuesday, August 31, 2004. The loss notices also contain the flood information submitted by your office.

Please note the following . . .

- Please describe the damage. "Roof missing" or "Many shingles gone." Please do not simply say "Wind Damage."
- Cover sheets and the back page of the loss notice are not necessary.
- Report all claims to the Association Office. Do **NOT** adjust or settle claims.
- The toll-free claims fax number is active. Fax loss notices to:

SCWHUA CLAIMS FAX NUMBER

1-877-290-6844