

August 12, 2004

TO: ALL BROKERS

TS BONNIE AND HURRICANE CHARLEY *** UPDATE ***

It appears that both storms will bring heavy rains to the South Carolina Coast. Strong winds are not anticipated; however, thunderstorms and tornadoes are possible.

The Association will be checking the fax machine throughout the weekend for reported claims. Claims Manager Bill Morrison will be monitoring his voice mail (803/779-8373, ext 21) for any claims inquiries.

Please note the following . . .

- The Single Adjuster Program has **NOT** been implemented. Report SCWHUA wind claims to the Association. Report flood claims to your flood carrier.
- Combined wind and flood loss notices are **NOT** being produced. Please report your SCWHUA wind claims using ACORD Loss Notices.
- Report all claims to the Association Office. Do **NOT** adjust or settle claims.
- The toll-free claims fax number is active. Fax loss notices to:

SCWHUA CLAIMS FAX NUMBER

1-877-290-6844

If you have any questions, please contact the Association Office.