

WIND AND HAIL UPDATE

South Carolina Wind And Hail Underwriting Association P. O. Box 407 Columbia, SC 29202

August 19, 2003 03--08

UPDATED MANUAL

The *Rates, Rules, and Forms Manual* has been updated. It includes the July 1, 2003 rates as well as the rule changes involving the increases in the maximum limits, loss of use coverage, and loss of business income.

Your copy is enclosed on a CD. You may . . .

- Use the CD on your computer
- Load copies of the manual to the computers in your office or the office network
- Print out the manual so that you may have a "hard copy"

The manual is in a PDF format. A free copy of Adobe Acrobat Reader is included on the CD. This program will allow you to read and print the manual.

For further information, please see the Read Me file on the CD.

FAQ's

Our office does not have a CD reader. How can we get a hard copy of the manual?

Please request a hard copy of the manual by sending a note to:

Manual Request SC Wind and Hail PO Box 407 Columbia, SC 29202

Will the manual be available on the web site?

Yes. The web site has been updated. The manual is available for viewing or downloading. You are able to look at the entire manual or a section of the manual.

The address of the web site is <u>www.scwind.com</u>.

Can we obtain additional copies of the CD?

A limited number of additional copies are available. Please send a note to the Association to the attention of "Manual Request."

My CD does not work!

Try this . . .

- 1. Insert the CD in your computer.
- 2. Go to the Start Menu.
- 3. Select "Run." Select the CD device. (This is usually "d" on most systems.
- 4. You will see the icons for manual, the Read Me file, and Adobe Acrobat Reader.
- 5. Click on the Read Me file.
- 6. Follow the instructions and click on the manual.